The California Dream Act Application – Common Issues

Most common issues	How to resolve
Name variation (name on application does not match name on GPA upload)	Colleges can edit name in the Dream Act Correction Screen or student can complete the Dream Act Application Name/DOB Change Request Form (G-19)
Date of birth listed incorrectly	Colleges can edit the student's date of birth in the Dream Act Correction Screen or student can complete the Dream Act Application Name/DOB Change Request Form (G-19)
Missing parent signature	Parent must log in with 4 digit pin and sign the application or they can sign and submit via mail a printed parent signature page
Wrong application submitted (i.e., a FAFSA was submitted instead of a California Dream Act Application)	Student should immediately complete the correct application and ensure it is successfully submitted. School may need to submit an Application Conversion Form (G-55)
Application for the wrong academic year submitted	Student should immediately complete the application for the correct application year and ensure it is successfully submitted. School may need to submit an Application Conversion Form (G-55)
Student's GPA upload information (from HS) does not match with Dream Act Application. Student will not process	CSAC can 'force match' an application with the corresponding GPA if it is not matching for any reason. High schools also have this capability to match. Contact CSAC for additional assistance
No Expected Family Contribution (EFC) is generated	A lack of an EFC means that the application was incomplete, saved but not submitted, missing data or has some other technical issue. College should check the Cal-ISIR and make necessary corrections
California Dream Act Application not submitted by the application deadline.	A late application will not be considered for an entitlement Cal Grant but might make the student eligible for other aid. Student can appeal if they have extenuating circumstances. If the student completed the wrong application, **but on time**, they should complete the correct application immediately. School may need to submit an Application Conversion Form (G-55)